RESPONSE

Hugo Santibanez

Santis Pet Clinic

6003 W Thomas Rd

Phoenix, AZ 85033

(623) 247-0003

Re: 18-101, In Re: Hugo Santibanez, DVM

Dear Tracy,

I would like to apologize for the delay in response to you in written form about the missing hour of CE, I depend fully on Gwyneth to do all that and to find info or updates and classes for me. She informed me that she had just sent you and Victoria an email about what transpired and why the written response in regard to the missing class above was delayed.

Hereby we are submitting the following plan of continuing education in controlled substance management to hopefully satisfy the missing hour of CE:

Event(s)/Class(es)/Speaker(s)/Sponsor(s) Names: to be confirmed

Topic(s): to be confirmed

Date: Tuesday, July 31, 2018

Time: full day class, approximately 9:00am – 5:00pm, to be confirmed

Place: Hilton Doubletree, 2100 S Priest Dr, Tempe, AZ 85282

CE: more than 1 CE due to length of class

Gwyneth informed me that Carol of the AzVMA informed her that the class is certain to be held but that as of today only the place was secured and that the speaker was not secured

yet, waiting on signed contract to come back. No official open registration available yet as of today but my name has been put on the list interested to attend. She was told that as soon as there was news that she would be informed and then she will take care of the registration for me and send you the information regarding the Event Name (if any), Class Name, Speaker, Sponsor, Topics then after that the Transcript of the classes attended and the paid invoice for it. She also periodically goes to AzVMA classes herself so she will meet with possibly Mitty and/or Linda tonight, since there is a class, and try to find out more for me.

Please find attached the transcripts of CE Credits achieved regarding the topic above and regarding other topics in the Veterinary Medicine field by attending classes at WVC, Las Vegas 2018 and by attending classes from the AzVMA since 2017. Please also find attached the invoices paid for other class scheduled by the AzVMA in the near future.

Therein you will find the invoice for another class of Controlled Substance scheduled:

Event: Desert West Connection

Class: A Review of Non-schedule II Analgesic Drugs and How to Use Them in the Clinical Setting

Speaker: Adolf Maas, DVM, DABVP (R&A), CertAqV

Sponsor: Jurox

Topics:

- The Class II shortage is not going to be resolved for a long time
- Using multi-modal analgesia will produce as good, if not better, pain control
- Veterinarians should not rely on Class IV opiates for sufficient analgesia
- Adopting New NOBA practices will improve anesthesia, recovery and healing
- Tailoring analgesic protocols will provide the best standard of care for each patient

Date: Sunday, May 20, 2018

Time: 7:30am – 9:am

Place: El Conquistador, Tuscan, AZ

CE: 1.5 hours

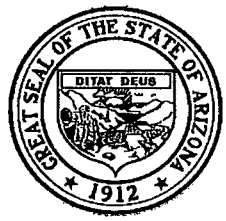
With the rise of possible misuse and abuse regarding the so called recreational drugs accidentally or non-accidentally ingested by canines and felines in the area we have been looking for specific tests that we can buy to determine the exact drug but have not found veterinary specific tests. IDEXX does not offer this type of testing and the comprehensive one that they would have to send out to another place the customers in this area most likely will not want to pay for. Please let us know if you know some that are best to be used for these kind of cases?

Thank you,

Kind regards,

Hugo Santibanez

DOUGLAS A. DUCEY
- GOVERNOR -



VICTORIA WHITMORE
- EXECUTIVE DIRECTOR -

ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

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INVESTIGATIVE DIVISION REPORT

TO: Arizona State Veterinary Medical Examining Board

FROM: Investigative Division

RE: Case: 18-101
Complainant(s): Arizona State Veterinary Medical Examining Board
Respondent(s): Hugo Santibanez, D.V.M. (License: 1483)

SUMMARY:
Complaint Received at Board Office: 4/18/18
Board Discussion: 5/16/18

APPLICABLE STATUTES AND RULES:
Laws as Amended July 2014 Salmon); Rules as Revised September 2013 (Yellow)

On April 18, 2018, the Arizona State Veterinary Medical Examining Board opened an investigation regarding Respondent due to non-compliance of Board Order 17-97.

PROPOSED 'FINDINGS of FACT':

1. At the April 18, 2018, Arizona Veterinary Medical Examining Board Meeting, the Board opened an investigation regarding Dr. Santibanez's non-compliance with Consent Agreement 17-97, In Re: Hugo Santibanez, DVM.

2. Consent Agreement 17-97 went into effect on August 29, 2017; Dr. Santibanez was placed on Probation for a period of 2 years to obtain 10 hours of continuing education in the following:

- 8 hours in controlled substance management and regulations; and
- 2 hours in communications.

As well as paying a civil penalty of $1750.

3. On October 19, 2017, Dr. Santibanez submitted a plan to obtain the 10 hours of continuing education in compliance with his Consent Agreement which included 2 hours in communication and 8 hours in controlled substance management and regulations. The Board approved the 2 hours in communication and 7 of the 8 hours in controlled substance management and regulations. Dr. Santibanez still had one (1) hour of controlled substance management and regulations remaining that required a plan to be submitted to the Board by October 28, 2017. The plan was not received.

4. At the November 15, 2017 Board meeting, the Board granted Dr. Santibanez a 3-month extension to submit a plan for the remaining one (1) hour of controlled substance management and regulations, which would have needed to be submitted by February 15, 2018.

5. On November 16, 2017, Ms. Whitmore sent Ms. Gwenyth Shugart, Dr. Santibanez's hospital manager, an email explaining that he still had one (1) hour of continuing education remaining in controlled substance management and regulations that required a plan be submitted to the Board by February 15, 2018; she acknowledged receipt. Ms. Whitmore also sent Dr. Santibanez a letter relaying the same information on November 24, 2017.

6. No information was received therefore the Board opened an investigation due to non-compliance.

7. On April 24, 2018, a Letter of Inquiry was sent to Dr. Santibanez notifying him of the complaint and requesting a response.

8. On April 26, 2018, an email was received from Ms. Shugart that she had a family emergency in January 2018. Since Dr. Santibanez completely depends on her to assist him with complying with his Consent Agreement, he was delayed on getting the information for the remaining CE to the Board for approval.

9. On May 2, 2018, Ms. Shugart submitted Dr. Santibanez's response to the complaint with information on how he plans on obtaining the remaining CE in compliance with his Consent Agreement.

The information contained in this report was obtained from the case file, which includes the complaint, the respondent's response, any consulting veterinarian or witness input, and any other sources used to gather information for the investigation.

Tracy A. Riendeau, CVT
Investigative Division

18-101

Note

There is not a complaint form for this case -

Board opened case -

Board is complainant